

# 2021 Embedded Value Report for Manulife's Insurance<sup>1</sup> Businesses

(Excludes the value of in-force business for Global Wealth and Asset Management, Bank and Property and Casualty Reinsurance businesses)

 $<sup>^{\</sup>mbox{\scriptsize 1}}$  Includes variable and fixed annuities, and single premium products sold in Asia

#### Overview:

Manulife Financial Corporation (the "Company" or "Manulife") generated New Business Value ("NBV")<sup>1</sup> of \$2,243 million in 2021, up \$441 million or 31%<sup>2</sup> from 2020. In addition, NBV margin<sup>1</sup> increased to 39.2% in 2021 from 33.8% in 2020.

Manulife's Embedded Value ("EV")¹ was \$64.8 billion, or \$33.35 per share, as at December 31, 2021, an increase of \$3.7 billion from December 31, 2020. Contributions from in-force and new business increased EV by \$7.0 billion or 11.5% from December 31, 2020. Currency movements and the payment of shareholder dividends decreased EV.

## **Background:**

EV is a measure of the present value of shareholders' interests in the expected future distributable earnings on in-force business reflected in the Consolidated Statements of Financial Position of the Company. It does not include any value associated with future new business. The change in EV between reporting periods is used by Manulife's management as a measure of the value created by the Company's operations in the reporting period. NBV is the change in EV due to sales in the reporting period.

We use a traditional deterministic discounted cash flow methodology for determining our EV and NBV. This methodology makes implicit allowance for all material sources of risk embedded in our products using a risk-adjusted discount rate. It should be noted that this allowance for risk is approximate and may not correspond with the allowance determined using market consistent techniques.

The calculation of EV and NBV necessarily requires several assumptions with respect to future experience. Future experience may vary from that assumed in the calculation, which may materially impact EV and NBV. See "Caution Regarding Forward-Looking Statements" below.

<sup>&</sup>lt;sup>1</sup> For more information on NBV, NBV margin, and EV, see "Methodology" below.

<sup>&</sup>lt;sup>2</sup> Percentage growth in NBV is stated on a constant exchange rate basis.

## Willis Towers Watson Review Opinion on Embedded Value

Manulife and its subsidiaries have prepared EV results for the year ended December 31, 2021. The EV results, together with a description of the methodology and assumptions that have been used, were shown in the "2021 Embedded Value Report for Manulife's Insurance Businesses (excludes the value of in-force business for Global Wealth and Asset Management, Bank and Property and Casualty Reinsurance businesses)".

Our scope of work covered:

- a review of methodology and assumptions used to determine the EV results for the year ended 2021, and the NBV for 2021, and
- a review of the results of Manulife's calculation of the EV results.

#### Willis Towers Watson has concluded that:

- the methodology used for the North American and Asian business is consistent with recent industry practice in each respective region as regards to traditional embedded value calculations based on discounted values of projected deterministic after-tax cash flows. This methodology makes an overall allowance for risk for the Company using risk discount rates which incorporate risk margins which vary by business, together with an explicit allowance for the cost of holding required capital. Willis Towers Watson has not considered how this compares to a capital markets valuation of such risk (so called "market consistent valuation"),
- the economic assumptions used have made allowance for the Company's current and expected future asset mix and investment strategy and are internally consistent, and
- the operating assumptions have been set with appropriate regard to past, current, and expected future experience, considering the nature of the business.

Willis Towers Watson has performed a number of high-level checks on the results of the calculations, without undertaking detailed checks on the models and processes involved, and has confirmed that no issues have been discovered that have a material impact on the disclosed EV as at December 31, 2021, the NBV for the twelve-month period January 1, 2021 to December 31, 2021, the analysis of movement in EV for the twelve-month period December 31, 2020 to December 31, 2021, or the sensitivity analysis.

COVID-19 is an ongoing and continuously evolving issue which has and will continue to have significant effects on global economic activity and insurance claims experience.

The actual effects of COVID-19 could have an unexpected material impact on our findings. The level of uncertainty affecting our conclusions and the underlying volatility of actual outcomes is increased because of the emergence and contingent evolution of COVID-19.

## **Embedded Value Results**

## **Embedded Value Summary**

As at December 31, (C\$ millions)		2021	2020
Adjusted net worth excluding holding company activities (1)	\$ 55	3,964	\$ 48,669
Present value of future profits	\$ 49	9,502	\$ 50,182
Cost of capital	(20	,420)	(19,954)
Value of in-force business (2)	\$ 29	9,082	\$ 30,228
Holding company activities			
Carrying value of debt, preferred shares, and other equity	\$ (18	,243)	\$ (17,815)
Embedded value	\$ 64	4,803	\$ 61,082

<sup>(1)</sup> Adjusted net worth excluding holding company activities ("adjusted net worth") reflects the equity for the Company, adjusted for the items listed under the "Summary of Adjusted Net Worth Excluding Holding Company Activities" table below.

As at December 31, 2021, Manulife's EV was \$64.8 billion, an increase of \$3.7 billion from December 31, 2020. In-force and new business movement contributed \$7.0 billion to EV. This increase in EV was primarily due to the interest on the prior year's EV, NBV, as well as current period earnings from the Global Wealth and Asset Management ("Global WAM"), Manulife Bank of Canada ("Bank") and Property and Casualty ("P&C") Reinsurance businesses. Common shareholder dividends, currency, and other capital movements amounted to \$3.3 billion, resulting in a net increase in EV of \$3.7 billion.

#### **Embedded Value Movement**

For the year ended December 31, C\$ millions)		2021	2020
Embedded value as at January 1	\$	61,082	\$ 58,067
Current period earnings from Global WAM, Bank and P&C Reinsurance businesses (1)	·	1,613	1,481
Interest on embedded value		4,906	4,618
New business value		2,243	1,802
Changes in investment assumptions and investment experience (2)		(782)	(2,370)
Changes in operating assumptions and operating experience		(560)	868
Unallocated overhead expenses (3)		(375)	(372)
Embedded value after contributions from in-force and new business	\$	68,127	\$ 64,094
Impact of reinsurance transactions	\$	-	\$ 49
Currency		(745)	(511)
Common shareholder dividends		(2,272)	(2,169)
Other capital movements (4)		(307)	(381)
mbedded value as at December 31	\$	64,803	\$ 61,082

<sup>(1)</sup> The value of in-force business excludes Global WAM, Bank and P&C Reinsurance businesses. As a result, the current period earnings from Global WAM, Bank and P&C Reinsurance businesses contribute to the total embedded value movement.

<sup>(2)</sup> The value of in-force business excludes Global WAM, Bank and P&C Reinsurance businesses.

<sup>(2)</sup> Changes in investment assumptions and investment experience includes changes in the fair value adjustments made for the Company's long-term debt, preferred shares, other equity, and surplus assets.

<sup>(3)</sup> Unallocated overhead expenses include both Group unallocated expenses and Asia regional office unallocated expenses.

<sup>(4)</sup> Includes share issues and repurchases, option exercises, preferred share dividends, other equity distributions, as well as the impact to adjusted net worth in 2021 related to the acquisition of Aviva Vietnam Life Insurance Company Limited ("Aviva Vietnam") and commencement of a 16-year bancassurance partnership with VietinBank.

#### **Embedded Value Components by Segment**

As at December 31, 2021 (C\$ millions)	Asia	Canada	U.S.	Corporate d Other (1)	Total
Required capital (2)	\$ 4,790	\$ 9,083	\$ 15,493	\$ 58	\$ 29,424
Allocated surplus (2)	 6,506	3,502	5,949	8,583	24,540
Adjusted net worth excluding holding company activities (3)	\$ 11,296	\$ 12,585	\$ 21,442	\$ 8,641	\$ 53,964
Present value of future profits	\$ 20,647	\$ 10,204	\$ 18,610	\$ 41	\$ 49,502
Cost of capital	(2,413)	(6,071)	(11,914)	(22)	(20,420)
Value of in-force business (4)	\$ 18,234	\$ 4,133	\$ 6,696	\$ 19	\$ 29,082
Embedded value excluding holding company activities	\$ 29,530	\$ 16,718	\$ 28,138	\$ 8,660	\$ 83,046
Holding company activities					
Carrying value of debt, preferred shares, and other equity					\$ (18,243)
Total embedded value					\$ 64,803

<sup>(1)</sup> Adjusted net worth related to the Global WAM segment is grouped with Corporate and Other.

## Summary of Adjusted Net Worth Excluding Holding Company Activities

#### As at December 31, 2021

(C\$ millions)	2021	2020
Common shareholders' equity (1)	\$ 52,027	\$ 48,513
Carrying value of debt, preferred shares, and other equity	18,243	17,815
Fair value adjustments (2)	(675)	(685)
Goodwill and intangible assets (3)	(9,256)	(9,229)
Impact of differences between IFRS and statutory values of insurance and investment contract liabilities and assets in Asia $^{(4)}$	(6,375)	(7,745)
Adjusted net worth excluding holding company activities	\$ 53,964	\$ 48,669

<sup>(1)</sup> Common shareholders' equity is equal to total shareholders' equity minus preferred shares and other equity on the Consolidated Statements of Financial Position of the Company.

<sup>(2)</sup> Required capital is based on the required capital ratios as outlined in the "Assumptions" section below. The allocated surplus by segment is based on our capital ratio operating range for each territory in Asia, Canada, and the U.S., with the remainder allocated to Corporate and Other.

<sup>(3)</sup> Adjusted net worth reflects the equity for the Company, adjusted for the items listed under the "Summary of Adjusted Net Worth Excluding Holding Company Activities" table below.

<sup>(4)</sup> The value of in-force business excludes Global WAM, Bank and P&C Reinsurance businesses.

<sup>(2)</sup> Fair value adjustments are made for the Company's long-term debt, preferred shares, and other equity which are measured at amortized cost under IFRS reporting and fair value for EV reporting. Adjustments are also made for certain surplus assets which are measured at amortized cost under IFRS reporting but fair value for EV reporting.

<sup>(3)</sup> Goodwill and intangible assets are a component of adjusted net worth; however, they are excluded from EV, net of deferred tax.

<sup>(4)</sup> This adjustment represents the difference between adjusted net worth for our Asian businesses as measured under IFRS for Canadian insurance companies and adjusted net worth for our Asian businesses as measured under the relevant local statutory accounting bases.

#### **Projected After-tax Discounted Distributable Earnings**

(C\$ millions)	Discounted An	nount
December 31, 2021	\$	6,297
2022 – 2026	1	6,785
2027 – 2031	1.	4,009
2032 – 2036	•	9,948
2037 – 2041		7,289
2042 and later	1	0,475
Total embedded value	\$ 64	4,803

The discounted distributable earnings value as at December 31, 2021 represents allocated surplus, net of holding company activities, as of the valuation date. The remaining discounted distributable earnings values are expected to emerge after the valuation date. Distributable earnings for Canada and the U.S. reflect IFRS reserving requirements for Canadian insurance companies and LICAT required capital. Distributable earnings for Asia reflect local regulatory reserving and capital requirements, except business ceded to an affiliate reinsurer, where it reflects Canadian IFRS reserving and LICAT required capital. The sum of the discounted distributable earnings equals the total EV as at December 31, 2021.

#### **New Business Value Results**

		New Bu	siness Valu	ıe			APE Sales (1)					New Business Value Margin (2)				
(C\$ millions)	2022 Q1	2021 Q1	2021	2	020	2022 Q1		2021 Q1	2021	2020	2022 Q1	2021 Q1	2021	2020		
Canada	\$ 104	\$ 78	\$ 307	\$	255	\$ 363	\$	355	\$ 1,227	\$ 1,148	28.7%	22.0%	25.0%	22.2%		
U.S.	69	44	270		160	199		150	788	609	34.7%	29.3%	34.3%	26.3%		
Hong Kong	147	183	767		620	213		277	1,066	1,036	69.1%	66.1%	72.0%	59.9%		
Japan	19	44	122		176	99		209	544	803	19.3%	21.1%	22.4%	21.9%		
Asia Other	174	250	777		591	581		625	2,104	1,732	29.9%	40.0%	36.9%	34.1%		
Asia	340	477	1,666	1,	387	893		1,111	3,714	3,571	38.1%	42.9%	44.9%	38.8%		
Total (3)	\$ 513	\$ 599	\$ 2,243	\$ 1,	802	\$ 1,455	\$	1,616	\$ 5,729	\$ 5,328	35.3%	37.1%	39.2%	33.8%		

<sup>(1)</sup> Annualized Premium Equivalent ("APE") sales are calculated as 100% of regular premiums/deposits sales and 10% of single premiums/deposits sales. APE Sales excludes non-controlling interest and does not include the Global WAM or Bank businesses.

In 2021 Manulife's NBV increased by 31% compared with 2020. In Asia, NBV of \$1.7 billion increased 27% compared with 2020 driven by higher sales volumes in Hong Kong, Singapore, mainland China, Vietnam and Other Emerging Markets, favourable product mix in Singapore and Vietnam and favourable interest rates and product management actions in Hong Kong; partially offset by a decline in Japan due to lower sales. In Canada, NBV of \$307 million increased 20% compared with 2020 primarily due to higher margins in annuities and individual insurance. In the U.S., NBV of \$270 million was up 80% compared with 2020 primarily driven by higher sales volumes and improved margins, notably due to higher international sales.

New business value ("NBV") was \$513 million in 1Q22, a decrease of 14% compared with 1Q21. In Asia, NBV decreased 28% to \$340 million, reflecting lower sales volumes in Hong Kong and several markets in Asia Other due to the impact of COVID-19, lower corporate-owned life insurance ("COLI") product sales in Japan, and unfavourable product mix related to lower critical illness sales in mainland China. In Canada, NBV of \$104 million was up 33% from 1Q21, driven by higher margins across all business lines. In the U.S., NBV of \$69 million was up 57% from 1Q21, driven by higher sales volumes and interest rates, and favourable product mix.

<sup>(2)</sup> New Business Value ("NBV") margin is calculated as NBV divided by APE sales excluding non-controlling interest.

<sup>(3)</sup> NBV does not include Global WAM. Bank and P&C Reinsurance businesses.

# Potential Impact on Embedded Value and New Business Value Arising from Changes in Assumptions

The "Potential Impact on Embedded Value Arising from Changes in Assumptions" table below outlines the potential impact on EV at December 31, 2021, and NBV for the year ended December 31, 2021 of changes in the assumptions used for EV and NBV, respectively.

This includes sensitivities due to specific changes in market prices and interest rate levels projected using internal models as at a specific date. The sensitivities measure the impact of changing one factor at a time and assume that all other factors remain unchanged. For example, the discount rate, public equity return, and alternative long-duration asset ("ALDA") return remain unchanged when we test a 50 basis points ("bps") increase or decrease in fixed income market yields. Actual results can differ significantly from these estimates for a variety of reasons including the interaction among these factors when more than one changes; changes in investment return and future investment activity assumptions; changes in business mix, effective tax rates and other market factors; and the general limitations of our internal models.

The potential impact on EV of changes in assumptions includes impacts due to changes in adjusted net worth, the present value of expected future earnings, and the present value of the cost of holding capital to support the in-force business. The potential impact on NBV of changes in assumptions includes impacts due to changes in the present value of expected future earnings on new business, and the present value of the cost of holding capital to support new business. We reflected a change in reserve assumptions only where the assumptions are set with reference to current market rates. This applies to the change in fixed income market yield in Canada, the U.S., and some Asia territories.

These estimates assume that the dynamic hedging program continues to operate effectively under the economic scenarios reflected in the EV calculation.

The sensitivities should only be viewed as directional estimates of the underlying sensitivities for the respective factors based on the changes in assumptions outlined below. Given the nature of these calculations, we cannot provide assurance that the actual impact on EV or NBV will be as indicated.

## Potential Impact on Embedded Value Arising from Changes in Assumptions (1), (2)

As at December 31, 2021		Canada		U.S.		Asia	Corporate and		Tota	
(C\$ millions)	Canada		0.0.		Asia		Other			Total
Embedded Value excluding holding company activities	\$	16,718	\$	28,138	\$	29,530	\$	8,660	\$	83,046
Carrying value of debt, preferred shares, and other equity										(18,243)
Total Embedded Value										64,803
Potential impact on Embedded Value of changes in assumptions:										
100 bps increase in discount rate	\$	(1,552)	\$	(2,385)	\$	(1,976)	\$	-	\$	(5,913)
100 bps decrease in discount rate		1,928		2,864		2,413		-		7,205
50 bps increase in fixed income market yields for all future years		705		468		124		(389)		908
50 bps decrease in fixed income market yields for all future years		(803)		353		(813)		424		(839)
100 bps increase in public equity and ALDA returns (3)		1,624		1,796		1,355		-		4,775
100 bps decrease in public equity and ALDA returns (3)		(1,627)		(1,961)		(1,330)		-		(4,918)
10% immediate increase in public equity and ALDA market values (3)		1,229		1,982		1,166		135		4,512
10% immediate decrease in public equity and ALDA market values (3)		(1,297)		(2,211)		(1,196)		(134)		(4,838)
Required surplus – relative 25% increase (4)		(2,068)		(4,437)		(910)		-		(7,415)

<sup>(1)</sup> For general fund adjustable benefit products subject to minimum rate guarantee, the sensitivities assume that credited rates are floored at the minimum.

The potential impact on EV of changes in public equity and ALDA returns, and public equity and ALDA market values, is lower in Asia than other segments primarily due to the lower use of ALDA and the higher proportion of participating business.

The sensitivity to a 50-bps decrease in fixed income market yields for all future yields is a decrease in EV of \$839 million, driven by losses in Canada and Asia, partially offset by gains in the U.S., and Group. In this scenario, the change in the present value of earnings results in a \$2,242 million reduction in EV, which is partially offset by a \$1,403 million improvement in EV from the mark-to-market gains on surplus assets (net of debt), as well as a lower cost of capital.

The sensitivity to a 50-bps increase in fixed income market yields for all future yields is an increase in EV of \$908 million, driven by gains across Canada, Asia, and the U.S., partially offset by losses in Group. In this scenario, the change in the present value of earnings results in a \$1,619 million improvement in EV, which is partially offset by a \$1,052 million deterioration in EV from the mark-to-market losses on surplus assets (net of debt). A lower cost of capital due to the release in required capital also benefits EV in this scenario.

<sup>(2)</sup> The EV sensitivities include impacts from both adjusted net worth, where applicable, and the value of in-force business. The adjusted net worth is affected by the 50 bps changes in fixed income market yields, which causes changes in the fair value of fixed income assets held, and by the 10% immediate increase and decrease in public equity and ALDA market values.

<sup>(3)</sup> ALDA includes commercial real estate, power and infrastructure, timber and farmland real estate, oil and gas, and private equities.

<sup>(4)</sup> This shows the impact of increasing required capital levels by a relative 25% above those shown in the assumptions table below. For businesses subject to LICAT, this was modeled as 125% Base Solvency Buffer – Surplus Allowance – Eliqible Deposits.

#### Potential Impact on New Business Value Arising from Changes in Assumptions (1), (2)

(C\$ millions)	Ca	Canada		anada		U.S.	Japan		Hong Kong		Asia Other		Total
New Business Value for the period January 1 to December 31, 2021	\$	307	\$	270	\$	122	\$	767	\$	777	\$ 2,243		
100 bps increase in discount rate	\$	(45)	\$	(24)	\$	(26)	\$	(101)	\$	(73)	\$ (269)		
100 bps decrease in discount rate		53		30		32		128		87	330		
50 bps increase in fixed income market yields for all future years		17		15		22		48		42	144		
50 bps decrease in fixed income market yields for all future years		(20)		(15)		(25)		(52)		(48)	(160)		
100 bps increase in public equity and ALDA return (3)		11		8		13		54		30	116		
100 bps decrease in public equity and ALDA return (3)		(12)		(8)		(16)		(54)		(28)	(118)		
10% immediate increase in public equity and ALDA market values (3)		11		2		0		34		11	58		
10% immediate decrease in public equity and ALDA market values (3)		(14)		(2)		0		(35)		(10)	(61)		
Required surplus – relative 25% increase (4)		(34)		(63)		(10)		(17)		(25)	(149)		

<sup>(1)</sup> For general fund adjustable benefit products subject to minimum rate guarantee, the sensitivities assume that credited rates are floored at the minimum.

The potential impact of changes in fixed income market rates for all future years is relatively higher for NBV than EV. This occurs because invested assets partially mitigate exposure to changes in fixed income market yields, and EV has relatively higher invested assets than NBV.

# Methodology

**Embedded value ("EV")** is a measure of the present value of shareholders' interests in the expected future distributable earnings on in-force business reflected in the Consolidated Statements of Financial Position of Manulife, excluding any value associated with future new business. EV is calculated as the sum of the adjusted net worth and the value of in-force business calculated as at December 31.

**Adjusted net worth** is the IFRS shareholders' equity adjusted for goodwill and intangible assets, fair value of surplus assets, the fair value of debt, preferred shares, and other equity, and local statutory balance sheet, regulatory reserve, and capital for our Asian businesses.

**Value of in-force** business in Canada and the U.S. is the present value of expected future IFRS earnings, on an IFRS 4 basis, on in-force business less the present value of the cost of holding capital to support the in-force business under the Life Insurance Capital Adequacy Test ("LICAT") framework. The value of in-force business in Asia reflects local statutory earnings and capital requirements. The value of in-force excludes Global WAM, Bank or P&C Reinsurance businesses.

**New business value ("NBV")** is the change in embedded value as a result of sales in the reporting period. NBV is calculated as the present value of shareholders' interests in expected future distributable earnings, after the cost of capital calculated under the LICAT framework in Canada and the U.S. and the local capital requirements in Asia, on actual new business sold in the period using assumptions that are consistent with the assumptions used in the calculation of embedded value. NBV excludes businesses with immaterial insurance risks, such as the Company's Global WAM, Manulife Bank and the P&C Reinsurance businesses. NBV is a useful metric to evaluate the value created by the Company's new business franchise.

**New business value margin ("NBV margin")** is calculated as NBV divided by APE sales excluding non-controlling interests. APE sales are calculated as 100% of regular premiums/deposits sales and 10% of single premiums/deposits sales. NBV margin is a useful metric to help understand the profitability of our new business.

<sup>(2)</sup> For the purpose of NBV sensitivities, assumption changes have been assumed to occur after the point-of-sale. Therefore, the NBV sensitivity gives an indication of how the NBV written during the year would have been affected by an economic shock occurring after the point-of-sale. NBV sensitivities consider hedging strategies on new business which are intended to be implemented shortly after sale. Actual changes in NBV due to experience being different from assumed may vary from what is shown above due to changes in product mix.

<sup>(3)</sup> ALDA include commercial real estate, timber and farmland real estate, oil and gas, and private equities.

<sup>(4)</sup> This shows the impact of increasing required capital levels by a relative 25% above those shown in the "Assumptions" table below. For businesses subject to LICAT, this was modeled as 125% Base Solvency Buffer – Surplus Allowance – Eligible Deposits – Par Surplus.

# **Assumptions**

Investment assumptions are consistent with the Company's best estimate assumptions reflected in the valuation of policy liabilities, updated to reflect market assumptions consistent with the market environment in the quarter the business was sold. Best estimate fixed income yields are updated quarterly, and long-term expected yields for ALDA are typically reviewed during the annual review of actuarial methods and assumptions.

The principal economic assumptions used in the EV calculation as at December 31, 2021, and the NBV calculation for the year ended December 31, 2021 were:

## Principal Economic Assumptions as at December 31, 2021

Territory	Canada	U.S.	Japan	Hong Kong
Required capital	100% LICAT (1)	100% LICAT (1)	400% solvency margin	150% solvency margin
Discount rate	7.25%	8.00%	5.75%	8.50%
Public equity return	8.80%	9.80%	6.00%	9.50%
Jurisdictional income tax rate(2)	26.50%	21.00%	28.00%	16.50%
Reinvestment assumption for 10-year of	government bonds:			
Immediate	1.44%	1.52%	0.08%	1.50%
10 years in future	1.91%	2.44%	0.89%	1.71%
20 years in future	3.24%	3.47%	2.00%	2.73%
30 years in future	3.72%	3.89%	2.48%	3.08%
Ultimate Reinvestment Rate	4.65%	4.65%	3.36%	4.10%

<sup>(1) 100%</sup> of LICAT Required Capital = 100% Base Solvency Buffer – Surplus Allowance – Eligible Deposits.

<sup>(2)</sup> For Hong Kong, individual insurance products are taxed on a premium tax basis due to a Company election under Hong Kong tax regulations.

Assumption	Additional info	Additional information								
	The capital ratios in jurisdictions not included in the table above are as follows:									
	Mainland China	100% of required capital as specified under China Association of Actuaries EV assessment guidance								
	Indonesia	120% of regulatory risk-based capital requirement								
Required Capital:	Malaysia	160% of regulatory capital adequacy ratio								
	The Philippines	125% of regulatory risk-based capital requirement								
	Singapore	120% of regulatory capital adequacy ratio								
	Vietnam 100% of required minimum solvency margin									
Discount rate:	sources of risk emb economic cost of c	count rate is used which is based on the risk profile of the business and makes an allowance for all material edded in our products, the risk that actual experience in future years differs from that assumed, and for the apital. For US and Canada, the discount rates are set based on our target equity/debt structure, which of the capital is in the form of debt. For Asia, the discount rates are set based on a risk margin over risk free								
Public equity returns:		ssumptions are based on long-term historical observed experience. The return assumptions for public equity ong Kong and Japan vary between 8.5% and 9.5%.								
Risk-free interest rates:	31, 2021. The rates	st rates are based on forward interest rates implied by the equilibrium risk-free market curve at December is transition to the long-term risk-free interest rates over a 60-year period. The long-term risk-free interest ed in accordance with Canadian actuarial standards of practice.								
Expenses:	Expenses:  Expenses are allocated to acquisition of new business and maintenance of in-force business and are derived based on in cost studies. Expenses are then projected into the future with an allowance for inflation. Where certain expenses were idea as being non-recurring and distinct in nature these expenses were excluded from the analysis. Unallocated Group office Asia regional office expenses are charged to EV as incurred.									

Assumption	Additional information
	The foreign exchange rate used for the translation of EV results at December 31, 2020 and 2021 are the respective year-end statements of financial position rates.
Exchange rates:	The foreign exchange rates used for translation of the NBV results each quarter are the respective quarterly statements of income rates.
Other assumptions:	For the EV calculation, other operating assumptions such as mortality, morbidity, lapses and expenses are consistent with best estimate assumptions used in the valuation of insurance and investment contract liabilities as at December 31, 2021 on an IFRS basis. For the quarterly NBV calculation, these other operating assumptions are consistent with the best estimate assumptions used in the valuation of insurance and investment contract liabilities for each quarter on an IFRS basis.  Local statutory earnings in Asia are calculated using assumptions as required under the local reserving bases.

The principal economic assumptions used in the EV calculation as at December 31, 2020, and the NBV for the year ended December 31, 2020 were:

## Principal Economic Assumptions as at December 31, 2020

Territory	Canada	U.S.	Japan	Hong Kong
Required Capital	100% LICAT (1)	100% LICAT (1)	400% solvency margin	150% solvency margin
Discount rate	7.25%	8.00%	5.75%	8.00%
Public equity return	8.80%	9.80%	6.00%	9.50%
Jurisdictional income tax rate (2)	26.50%	21.00%	28.00%	16.50%
Reinvestment assumption for 10-year	government bonds			
Immediate	0.70%	0.92%	0.02%	0.74%
10 years in future	1.41%	206%	0.79%	1.23%
20 years in future	2.96%	3.25%	1.96%	2.43%
30 years in future	3.60%	3.81%	2.49%	2.92%
Ultimate Reinvestment Rate	4.79%	4.79%	3.44%	4.10%

<sup>(1) 100%</sup> of LICAT Required Capital = 100% Base Solvency Buffer – Surplus Allowance – Eligible Deposits.

## **Caution Regarding Forward-Looking Statements**

This report contains forward-looking statements within the "safe harbor" provisions of Canadian provincial securities laws and the U.S. Private Securities Litigation Reform Act of 1995.

Although we believe that the expectations reflected in such forward-looking statements are reasonable, such statements involve risks and uncertainties, and undue reliance should not be placed on such statements.

Certain material factors or assumptions are applied in making forward-looking statements, including the assumptions described in this report, and actual results may differ materially from those expressed or implied in such statements.

Important factors that could cause actual results to differ materially from expectations include but are not limited to: general business and economic conditions (including but not limited to the performance, volatility and correlation of equity markets, interest rates, credit and swap spreads, currency rates, investment losses and defaults, market liquidity and creditworthiness of guarantors, reinsurers and counterparties); the ongoing prevalence of COVID-19, including any variants, as well as actions that have been, or may be taken by governmental authorities in response to COVID-19, including the impacts of any variants; changes in laws and regulations; changes in accounting standards applicable in any of the territories in which we operate; changes in regulatory capital requirements; our ability to execute strategic plans and changes to strategic plans; downgrades in our financial strength or credit ratings; our ability to maintain our reputation; impairments of goodwill or intangible assets or the establishment of provisions against future tax assets; the accuracy of estimates relating to morbidity, mortality and policyholder behaviour; the accuracy of other estimates used in applying accounting policies, actuarial methods and embedded value methods; our ability to implement effective hedging strategies and unforeseen consequences arising from such strategies; our ability to source appropriate assets to back our long-dated liabilities; level of competition and consolidation; our ability to market and distribute products through current and future distribution channels; unforeseen liabilities or asset impairments arising from acquisitions and dispositions of businesses; the realization of losses arising from the sale of

<sup>(2)</sup> For Hong Kong, individual insurance products are taxed on a premium tax basis due to a Company election under Hong Kong tax regulations.

investments classified as available-for-sale; our liquidity, including the availability of financing to satisfy existing financial liabilities on expected maturity dates when required; obligations to pledge additional collateral; the availability of letters of credit to provide capital management flexibility; accuracy of information received from counterparties and the ability of counterparties to meet their obligations; the availability, affordability and adequacy of reinsurance; legal and regulatory proceedings, including tax audits, tax litigation or similar proceedings; our ability to adapt products and services to the changing market; our ability to attract and retain key executives, employees and agents; the appropriate use and interpretation of complex models or deficiencies in models used; political, legal, operational and other risks associated with our non-North American operations; acquisitions and our ability to complete acquisitions including the availability of equity and debt financing for this purpose; the disruption of or changes to key elements of the Company's or public infrastructure systems; environmental concerns; our ability to protect our intellectual property and exposure to claims of infringement; and our inability to withdraw cash from subsidiaries.

We do not undertake to update any forward-looking statements, except as required by law.